



Kasthall hand tufted rugs

All rugs retain their appearance and shape for longer if you remove dirt and stains regularly. If you have a light, single-colour rug you will naturally need to clean it more often than a darker, patterned rug.

Shaking or beating a hand tufted rug subjects it to rough treatment that can damage the rug. We therefore recommend that you vacuum and air your rug instead.

Vacuum frequently

Effective vacuuming is the easiest and most environmentally friendly cleaning method. It is also the most economical. When you vacuum regularly you remove all the loose dirt and dust. Using a vacuum cleaner with a rotary brush nozzle is the most effective method and reaches the base of the rug.

A rotary brush nozzle is suitable for all rugs except long-pile rya rugs, such as Fogg and Moss, where there is a risk of damaging the yarn and the twisted thread pairs.

Rugs made with wool and/or linen always contain a little surplus fibre that will gradually disappear. If you would like to get rid of this faster you can vacuum every day for a while. Also remember to vacuum the rug in one direction at a time – this allows the dirt to be picked up much more efficiently.

Comb long-pile rya rugs

To maintain the appearance of your long-pile rya rug you can comb the pile of the rug at regular intervals. You can do this with a coarse-toothed comb or a small plastic rake.

Rotate the rug

To get a more even exposure to sunlight and wear, we recommend that you rotate the rug regularly. When the rug is rotated, any possible bleaching and wear of the rug is more evenly spread.

Remove stains

The best approach is to remove stains immediately. It is best to scrape off dried stains. Start from the edge of the stain and scrape towards the middle. Be gentle to avoid damaging the fibres.

You can remove wet stains by placing kitchen roll over the stain. Then use tepid water on a cloth or sponge. Moisten the stain, soak up the water with the kitchen roll, and then repeat until the stain has gone. Take care to avoid getting the rug too wet, as this can affect the adhesive that holds the yarn. Do not rub the stain, as this makes it more difficult to remove and can also damage the fibres.

For grease stains and other stubborn stains, you can use a pH-neutral detergent that does not contain bleach. Remove all the detergent thoroughly afterwards to restore the natural properties of the fibres. Remaining detergent can trigger allergies.

Read Kasthall's stain guide if you would like to know more about how to remove different types of stains.

Professional cleaning

We recommend that washing is carried out by a professional cleaning company. This applies to all rugs, which should be washed flat using water (not machine washed or dry-cleaned) and then dried flat. It is also important to provide good ventilation during drying.

The shrinkage allowance is around 3–5%.

Rugs treated with flame retardant

Woven and hand tufted rugs can, upon request, be treated with a flame retardant in order to comply with specific fire regulations. Once a rug is treated with the flame retardant, the rug cannot be cleaned using water, since the effect of the treatment will then be lost. If the rug is cleaned using water, the rug must be re-treated with the flame retardant in order to maintain its flame retardant effect.

For instructions around re-treatments of rugs, please contact your local Kasthall representative or e-mail info@kasthall.se

Contact us if you are unsure about how to look after your rug or if you have any questions.

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